

15 FACTS FOR THE FIRST 15 YEARS

Celebrating **15** Years
BITS

It's incredible to think that only a small percentage of companies founded in 2005 – like we were – are still around. As we enter our 15th year in business, we want to celebrate how we've helped community financial institutions like yours.

HERE ARE 15 FUN FACTS FOR OUR FIRST 15 YEARS!

1

OUR PARENT COMPANY HAS BEEN IN BUSINESS 35+ YEARS:

ACBB was founded in 1983 and continues to be a trusted partner for community banks.

1983

2

WE'VE SERVED OVER 100 COMMUNITY FINANCIAL INSTITUTIONS:

Since 2005, BITS has served 130+ community financial institutions.

3

SEVERAL CUSTOMERS HAVE BEEN WITH US SINCE DAY ONE:

3 community banks have worked with BITS since 2005.

4

SEVERAL MORE HAVE BEEN WITH US FOR OVER 10 YEARS:

28 community banks have worked with BITS for 10+ years.

5

WE PROVIDE SERVICES TO THOUSANDS OF END USERS:

As of 2020, BITS provides services to 17,000+ end users.

6

WE SUPPORT A LARGE NUMBER OF BRANCHES:

As of 2020, BITS manages 1,000+ customer locations.

7

OUR SERVICES SPAN ACROSS THE COUNTRY:

BITS currently provides services in 26 states.

8

WE OFFER A LARGE NUMBER OF CONNECTIVITY SOLUTIONS:

BITS offers connectivity solutions with 80+ different carriers.

9

OUR EMPLOYEES HAVE A HIGH AVERAGE TENURE:

The average non-help desk BITS employee tenure is 8 years (4 employees have worked for BITS for 13+ years).

10

OUR TECHNOLOGY AND SUPPORT TEAMS ARE HIGHLY CERTIFIED:

90% of BITS' technology and support team members hold industry certifications.

11

THEY USE THAT EXPERTISE TO PROPERLY SUPPORT OUR CUSTOMERS:

BITS technicians have handled 100,000+ service tickets from customers since 2005.

12

WE HAVE EARNED THREE CISCO SPECIALIZATIONS:

Those include Advanced Collaboration Architecture, with the first being earned in 2006.

13

WE HAVE CISCO CERTIFIED INTERNETWORK EXPERTS (CCIE) ON STAFF:

BITS has 3 Cisco CCIEs on its team, which is an incredibly difficult certification to achieve.

14

WE CONTINUE TO GROW OUR BANKING ASSOCIATION PARTNERSHIPS:

As of 2020, BITS has 15 partnerships and strategic associations – including multiple Bankers Banks and State Banking Associations.

15

WE PRACTICE THE SAME LEVEL OF SECURITY THAT WE PREACH:

BITS has maintained SOC 2 (or equivalent) for 13+ years.

WHAT'S NEXT?

Where we've come from will help us determine how we can continue to help the customers that have made us who we are today. As we embark on the next part of our journey as a business, we will always stay true to our core mission:

"To help community financial institutions optimize and secure their communications infrastructure with innovative solutions and operational standards to meet the needs of tomorrow, today."

FIND OUT HOW BITS CAN HELP YOUR FINANCIAL INSTITUTION

We'd love to hear from you. Reach out today to find out how our voice, network, security, and managed service solutions can enable you get back to focusing on what matters most – being a bank.

WWW.BITS.US/CONTACT

888-400-BITS

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